



amazon



**Community
Impact Report
Puget Sound**



Building a better future together

Andy Jassy
President and CEO, Amazon

Marc, an Amazon customer, recently shared this note with us: "I have returned to the countryside and we have no running water, but Amazon brings you everything in 48 hours: special food for my dog, technological gadgets, books and other things impossible to obtain at short distance. Amazon arrives where not even water arrives... and that, as a customer, is unbeatable."

We receive emails like this frequently—and it makes me proud to be part of a company that's delivering on its mission to make customers' lives better and easier every day. I am particularly appreciative of all the work our teams did during the COVID-19 pandemic—safely getting people around the world the things they needed while stuck at home, migrating companies to the cloud so that businesses could continue while people worked remotely, and using the computing power of AWS to help find potential cures for the virus.

What many people might not know is that our community support goes well beyond our core businesses. That's what this report is about.

When we invest in a community, we create new jobs at Amazon and among businesses that support those jobs, helping to generate economic benefits and vitality. We also use our scale, technology, resources, and passion for invention to support underserved community members.

We've partnered with food banks in 35 U.S. cities, delivering over 23 million free meals to families in need. We've used our infrastructure to support people suffering and have donated and delivered more than 20 million relief items after hurricanes and other natural disasters.

Earlier this year, we built two warehouses in Poland and Slovakia in just 10 days to provide Ukrainian refugees with essential products. We also sent rugged computer storage devices known as "Snowballs" to Ukraine. These devices will store, secure and transfer over 10 million gigabytes as part of our effort to help preserve the country's critical data.

We're also increasing affordable housing so more people can live in communities where housing prices are soaring. We're doing this through the Amazon Housing Equity Fund, our \$2 billion commitment to create and preserve 20,000 affordable homes.

And, we're helping to increase access to education through programs like Amazon Future Engineer, our childhood-to-career program that engages children and young adults from underrepresented communities in computer science education. This particular part of our work is personal for me, because I've long volunteered with Rainier Scholars here in Seattle—an organization that supports underrepresented students of color by providing them a pathway to college and meaningful careers.

In this report, we share a bit more about how we're using our collaborative and innovative approach to create positive change in support of our communities, with a particular focus on the Puget Sound area. We know that, as we continue to grow, so does our responsibility to the places we call home, and we're grateful for the support, ingenuity, and dedication of our team and our partners. We're committed to building a better future—together.

At a glance

Amazon's philanthropic contributions in the Puget Sound

\$96 million

donated to 190+ local nonprofits in 2021.

8,000

students across 52 schools received computer science education through the Amazon Future Engineer program.

\$750,000

to support Ballard Food Bank's new home and community outreach.

\$500 million+

invested to create and preserve more than 5,000 affordable housing units.

\$5 million

donated to the University of Washington for a new interdisciplinary engineering building.

156,000+

bed nights provided to families experiencing homelessness at the Mary's Place shelter inside Amazon's headquarters.

8,200

laptop computers donated to Seattle Public Schools to support remote learning for underserved families.

\$20 million+

invested in a COVID-19 Small Business Neighborhood fund to provide grants and rent relief to businesses in South Lake Union and Bellevue.

\$3 million

invested in partnerships with community colleges to expand access to tech education for local residents.

55,000

students received food, shelter, clothing, school supplies, hygiene items, and other urgent support through Amazon's Right Now Needs Fund.

1.6 million+

meals delivered to underserved families.

\$12.5 million

donated to key community infrastructure projects including the Eastrail and the Seattle Waterfront Park.





"The Amazon Housing Equity Fund could not have come at a better time. Public funding sources are severely constrained. We anticipate that this fund will allow us to bring hundreds of more units into permanent affordability."

Susan Boyd
CEO, Bellwether Housing, Seattle

Accelerator program for minority-led real estate developers

Relieving the housing crisis starts with removing barriers. To address this, the Amazon Housing Equity Fund launched a \$21 million, two-year professional development program to help real estate developers of color progress in an industry with high barriers to entry. The program—built in partnership with local nonprofits to address issues specific to their communities—helps these developers kick-start their projects. To date, three of our Amazon Housing Equity Fund projects in the Puget Sound region are being undertaken by minority-led developers.

Creating affordable housing across Puget Sound

We believe that people should have access to housing they can afford, but many regions—including the Puget Sound area—are facing an affordable housing shortage, and low-income and minority families are disproportionately affected. That's why we created the Amazon Housing Equity Fund, committing \$2 billion to innovative projects that create and preserve affordable housing in the communities we call home.



Partnership to keep the Arches Apartments affordable

The Arches Apartments in South Seattle were listed for sale in early 2022 after the building's longtime owner passed away. Residents who relied on the apartments' below-market rents feared a new owner would increase prices, forcing them out of their neighborhood. The Southeast Seattle Senior Foundation raised nearly \$400,000 in donations from the community and Amazon donated an additional \$2 million to keep the Arches Apartments affordable. Our investment stipulates that the units remain affordable for 99 years—rent increases cannot exceed 3% per year.

20% increase

in affordable housing stock in Bellevue in 12 months.

11,000+

Puget Sound residents supported by Amazon-funded affordable housing investments.

5,000+

affordable units already funded or preserved across the Puget Sound region.





"Amazon has been a tremendous partner to our Seattle Public Schools community. Throughout the life of our collaboration, they have demonstrated time and again that they are committed to expanding resources and providing immediate and tangible solutions for Seattle Public Schools students and families."

Dr. Brent Jones
Superintendent, Seattle Public Schools

\$8 million

committed through the Right Now Needs Fund to support basic needs for 55,000 students in Seattle and Bellevue.

80,000

underserved students will have access to STEM educational experiences at Pacific Science Center thanks to a \$1 million grant from Amazon Future Engineer.

8,000

students across 52 schools in the Puget Sound area received computer science education through Amazon Future Engineer.

60%

more students are able to participate in Bellevue College's computer science program thanks to Amazon's \$1.5 million donation.

Inspiring local students through tech education

We believe in the transformative power of education and are investing in programs to help children, higher education students, and adults unlock their potential. Amazon Future Engineer, our global childhood-to-career computer science program, inspires and educates thousands of students from underserved and underrepresented communities in the Puget Sound region each year. AWS re/Start helps unemployed or underemployed individuals build essential skills for careers in the cloud and connects them to potential employers. And our Right Now Needs Fund ensures that students in Seattle and Bellevue public schools have their basic needs met—including food, shelter, clothing, and school supplies.



Cloud computing skills for the community

The AWS Skills Center Seattle is a free, interactive training facility open to anyone in the Seattle community who is curious about cloud computing and future job opportunities in the cloud. The center is designed to help people with little to no technology background develop cloud computing skills. It also offers networking and job placement events with local employers and organizations.





Helping build strong communities

Amazon supports responsible, sustainable, and positive growth in the communities we call home. Across the Puget Sound region, we partner with civic leaders, community organizations, and other companies to address urgent needs and improve the quality of life for residents in the community today and for future generations.

Amazon campus vaccination clinics

At the height of the COVID-19 pandemic, Amazon opened its Seattle campus to host pop-up vaccination clinics for the public. The clinics were established in partnership with Virginia Mason Franciscan Health and took place in Amazon's Meeting Center. We further supported the COVID-19 vaccine efforts by providing a senior executive to the Washington State Vaccine Command Center. In total, 144,000 vaccine doses were administered at Amazon's facilities in 2021.

\$20 million+

invested in a COVID-19 Small Business Neighborhood fund to provide grants and rent relief to businesses in South Lake Union and Bellevue.

156,000+

bed nights provided to families experiencing homelessness at the Mary's Place shelter inside Amazon's headquarters.

\$7.5 million

contributed to complete two segments of the Eastrail bike and pedestrian trail, including the Wilburton Trestle in Bellevue.

\$5 million

donated to Seattle Waterfront Park.



Ballard Food Bank partnership

At the beginning of the pandemic, the Ballard Food Bank was overflowing with 3,200 household visits and deliveries each month. That number has since doubled. Through a strategic partnership, Amazon donated \$500,000 to support the food bank's new home and \$250,000 for innovative community programs and markets where families can access healthy foods with dignity.

"Our partnership with Amazon will help build our amazing new home and bring critical resources to families at risk of hunger. Amazon has answered the call at a critical time when so many of our neighbors are struggling with the impacts of COVID-19."

Jen Muzia

Executive Director, Ballard Food Bank



Partnering with 190+ local nonprofits

Providing access to nature. Increasing equity in education. Delivering resources to families in need. The Puget Sound region has an incredible network of nonprofits that we are proud to support. Here are some of the organizations we support, and the list continues to grow.

- › Alliance For Education
- › American Red Cross King County
- › ArtsFund
- › Ballard Food Bank
- › Bellevue Arts Museum
- › Bellevue College Foundation
- › Bellevue Farmers Market
- › Bellevue LifeSpring



Camp Kindness Counts

Our support enabled Camp Kindness Counts to acquire new technology, fund the Kind World Explorers curriculum, and deliver free community workshops to help expand their outreach in marginalized communities.

- › Bellevue Schools Foundation
- › Bellwether Housing
- › Bethel Public Schools #403
- › Bike Works
- › Black Dollar Day Task Force
- › Business Impact NW
- › Byrd Barr Place
- › Capitol Hill EcoDistrict
- › Cascade Bicycle Club
- › Central Area Youth Association
- › Centro Cultural Mexicano
- › Chief Seattle Club
- › Children's Home Society of Washington
- › Choose 180

- › Cierra Sisters African American Breast Cancer Organization
- › City University of Seattle
- › Cocoon House
- › Code.org
- › College Success Foundation
- › Coyote Central
- › Duwamish River Community Coalition
- › EarthLab, University of Washington
- › East African Community Services
- › EastHUB
- › Eastrail Partners
- › Eastside Heritage Center



Bellevue Fire Foundation

With the pandemic's financial fallout, budget constraints limited the Bellevue Fire Department's ability to close critical funding gaps—particularly for a small all-terrain fire truck. After meeting with the Foundation, Amazon pledged \$250,000 and supported the launch of a community match campaign to create awareness of this critical need.

- › Eastside Legal Assistance Program
- › Eastside Pathways
- › El Centro De La Raza
- › Environmental Coalition of South Seattle

- › Ethiopian Community Center of Seattle
- › FamilyWorks
- › FareStart
- › Filipino Community of Seattle
- › Food Lifeline



Southwest Youth and Family Services (SWYFS)

We supported the SWYFS' Becoming a Man (BAM) program, counseling that guides young men in seventh through 12th grades to learn and practice social cognitive skills, make responsible decisions for their future, and become contributing members of their school and community. BAM is supporting 275 students in partnership with Highline Public Schools.

- › Friends of Little Saigon Seattle
- › Friends of the Waterfront
- › Fusion
- › Futurewise
- › Georgetown Community Development Association
- › Girl Scouts of Western Washington
- › Global Washington
- › Grow Northwest
- › Hearing, Speech and Deafness Center
- › Hedgebrook
- › HomeSight Community Development

- › Hong Kong Association of Washington Foundation
- › Hopelink
- › Humane Society for Seattle-King County
- › International Community Health Services Foundation
- › India Association of Western Washington
- › International Association for Cryptologic Research
- › International Rescue Committee
- › Jubilee Reach
- › KidsQuest Children's Museum
- › Kin On Health Care Center
- › King County Housing Authority
- › Lake City Collective
- › Lake Washington College Foundation
- › Leadership Eastside
- › LifeWire
- › Mary Bridge Children's Foundation
- › Mary's Place



Boys & Girls Clubs of Bellevue and King County

Our support for these organizations provided athletic scholarships for underserved youth and youth of color across King County.

- › Meadowbrook Community Care
- › Mentoring Urban Students & Teens
- › Mountains to Sound Greenway Trust
- › Neighborhood Farmers Market Alliance
- › North Helpline
- › Northwest African American Museum
- › Northwest Harvest
- › OneRedmond Foundation
- › Pacific Science Center
- › PATH
- › Pike Place Market Foundation
- › Pioneer Human Services
- › Rainbow Center

- › Rainier Athletes
- › Rainier Prep
- › Rainier Scholars
- › Redmond STEM Center
- › River City Youth Ops
- › School's Out Washington
- › Seafair Charitable Foundation
- › Seattle Art Museum
- › Seattle Arts and Lectures
- › Seattle Center Foundation
- › Seattle Children's Hospital



Music Works Northwest

We provided tuition-assistance scholarships for students who would not otherwise be able to afford music lessons. We also fund music clinics at 25 schools in Bellevue and Renton that support over 2,000 public school students.

- › Seattle Children's Theatre Association
- › Seattle Chinatown International District Preservation and Development Authority
- › Seattle CityClub
- › Seattle Colleges Foundation
- › Seattle Foundation
- › Seattle Musicians Access to Sustainable Healthcare
- › Seattle Neighborhood Greenways
- › Seattle Parks Foundation
- › Seattle Symphony
- › Seattle Theatre Group
- › Seattle University
- › Somali Community Services of Seattle
- › Sound Generations
- › Spark Northwest
- › Spectrum Dance Theater
- › SPLASHForward
- › Sports in Schools
- › STEM Paths Innovation Network

- › Stolen Youth
- › Tabor 100
- › Tacoma Urban League
- › Tasveer
- › Technology Access Foundation
- › The Bellevue Botanical Garden Society
- › The Residency
- › Together Center
- › Transportation Choices Coalition
- › Treehouse
- › United Indians of All Tribes Foundation
- › United Negro College Fund
- › University of Washington
- › University of Washington College of Engineering
- › University of Washington Foundation
- › Uplift NW
- › UW Medicine



Washington Trails Association

The Trail Next Door campaign makes access to the outdoors more equitable by creating trails in neighborhoods that lack access to green spaces. In addition to supporting this initiative, Amazon employees regularly volunteer to support trail maintenance.

- › Ventures
- › Vine Maple Place
- › Washington State Board for Community and Technical Colleges
- › Washington State Opportunity Scholarship
- › Washington STEM
- › Wear Blue Run to Remember
- › Wing Luke Memorial Foundation
- › YWCA of Seattle-King County-Snohomish County
- › Youth Eastside Services
- › Zoological Society of Washington



Creating even more opportunities in the Puget Sound region

A leading employer

65,000+

corporate and technology jobs created in the region.

\$19+/hour

average starting wage for fulfillment and transportation employees, more than twice the U.S. federal minimum wage.

Full benefits,

many of which start the first day on the job, include health care, 401(k) match, and up to 20 weeks of paid parental leave.

Building employee skills

Free college

education for our logistics employees.

\$1.2 billion

investment to upskill our team through programs like Career Choice—where we pay full college tuition for employees at hundreds of schools—AWS training and certifications, and technical apprenticeships.

93%

average compensation increase for employees who graduate from the nine-month Amazon Technical Academy to become software development engineers.

Strengthening our communities

\$1,350

average increase in median household income in counties with Amazon facilities.

4,400

more new jobs on average in counties with Amazon facilities.

Source: "Impact of Amazon Facilities on Local Economies," Vikram Pathania, Amazon & University of Sussex, UK, and Serguei Netessine, Amazon & the Wharton School, University of Pennsylvania.



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